



## 1. Printer display Messages

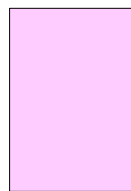
If the printer display indicates that a consumable needs to be replaced, replace that item. If your print quality is still poor, continue with the following steps.

## 2. Troubleshooting

Look at the following pages, if the image defect appears on only one of the following pages, then replace the toner cartridge that corresponds to the page color.



Cyan



Magenta



Yellow



Black

Refer to the consumable reorder label inside the front cover of your printer for ordering information.

## 3. Additional help

For assistance in determining the cause of your print quality defect go to [printer.konicaminolta.com](http://printer.konicaminolta.com) and, select your area and country, or refer to the General Information Guide for Local support information.

